A Day in the Life...
OUR TRUSTED LEADERSHIP

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Ruth C. Gower Emeriti  
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Jane B. Tetreault Emeriti  

*Joined September 2017*

Senior Management Team

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*Executive Director & CEO*

Russell T. Dubuc  
*Finance Director & CFO*

Marlene L. Roberti  
*Director of Business Development*

Dawn M. Sullivan, RN  
*Clinical Director & COO*

Deborah P. Zapasnik  
*Director of Human Resources*
Dear Friends,

The achievements of an organization are the results of the combined effort of each individual.

Vince Lombardi

This quote from the acclaimed football coach fits Community VNA perfectly. As an organization, Community VNA has achieved much; this success is due to the combined effort of each of our dedicated and compassionate employees and volunteers.

United under our mission to provide home health, hospice, private care and adult day health services that enhance the community’s capacity to achieve optimal health, wellness and quality of life, we have reached great success in providing the care and services that our patients and families want and need. People turn to us at times in their lives when they are recuperating from surgery or illness, when they've received devastating news of a life-limiting disease, when they just need a little help to stay safely in their homes, when they want a meaningful day-time health and social experience. It is our staff and volunteers who make our programs and services the valued resources that they are.

In 2017, our standard of care - working in the home and out in the community - has proven to be more effective in delivering better outcomes; supporting a healthier population and helping people stay safely at home. As healthcare has evolved, Community VNA’s experience, expertise and vision have stayed especially relevant. We continue to be humbled by the incredible support of our donors, patients, clients, partners and communities as we work to advance access to high quality, dignified, compassionate care.

As you cheer for us, donate to us and collaborate with us, we advance together in the provision of innovative in-home and community-based care and services. Thanks to you, Community VNA is consistently recognized as a leader in how health care should be delivered next. We’re shaping tomorrow’s care. Today.

Kathleen M. Trier  
Executive Director & CEO

Suzanne Vargas
About Community VNA

In 1911, community leaders of Attleboro were becoming concerned about public health in the face of threatening communicable diseases. A community campaign was launched to raise funds to establish the Attleboro Anti-Tuberculosis Society. They recruited a trained nurse from Providence and created a “district nursing service” (home visiting nurses) to care for the community’s most vulnerable members, including the elderly, the disabled and the growing number of low wage workers and their families who increasingly were drawn to Attleboro’s early manufacturing enterprises.

Known today as Community VNA, the Anti-Tuberculosis Society was the first organized healthcare service in Attleboro, pre-dating the local community hospital, Sturdy Memorial, by two years.

The little district nursing agency grew and flourished over the decades. In the 1960s and 70s, in order to meet more rigorous requirements under newly enacted Medicare legislation, a number of area towns merged their town visiting nurse services into Attleboro’s larger Community VNA, to create the region-wide, non-profit home health and hospice agency we know today.

In 1983, Hospice Care was formally added to Community VNA to provide skilled and compassionate end of life care to those in need. In 1984, a non-profit sister agency, HealthCare Options, was created to provide other types of community-based health services and care. Today this includes help at home, health and wellness education, public health nursing, worksite flu clinics, and adult day health centers located in Norwood, Mansfield and Taunton.

In 1984 a non-profit parent organization, Community Health Systems, was established to coordinate and oversee the two non-profit subsidiaries, Community VNA and HealthCare Options.
Our Mission

Community VNA and its affiliates provide services and resources that enhance the community’s capacity to achieve optimal health, wellness and quality of life. *Community VNA includes the following:*

**Community VNA:**

Skilled nursing, rehabilitative therapy and aide services that help patients manage chronic disease, and recover from surgery or illness.

Certified by Medicare and Medicaid.

**Community VNA Hospice & Palliative Care:**

Hospice and palliative care are specialized programs that provide advanced care for individuals and their families who are facing any type of serious, life-limiting illness.

**Community VNA Private Care:**

Private care, or help at home, is the extra assistance you prefer to help you or your loved ones live more safely and comfortably at home, thanks to our wide range of personal care and in-home services.

**Adult Day Health Centers:**

Support is offered during the day for frail elders and disabled adults at our Massachusetts based Health Centers located in Mansfield, Norwood, and Taunton.
April 30th

**CVNA’s Annual Spring Break Event**

Spring Break, our signature fundraising event, offers an opportunity to recharge, renew and reconnect after what can often be a long New England winter. Featuring good food (a delicious brunch), good fun (entertainment, silent auction, and raffles), and good company all for a great cause, this year’s event set new records for attendance – more than 200 guests – and most dollars raised – just over $25,300! Proceeds benefited our Alzheimer’s Assistance Program.

May 3rd - June 7th

**Caregiver Workshop**

Harmony Adult Day Health Center was a co-sponsor, along with Bristol Elder Services of Powerful Tools for Caregivers, a six-week workshop series designed to help caregivers take care of themselves while caring for a loved one, family member or friend.

May 15th

**Elder Dental Program Recognized**

Community VNA’s Elder Dental Program was selected as a model program by the U.S. Department of Health and Human Services Administration for Community Living, and Office on Women’s Health and is featured on a new website, oralhealth.acl.gov, focused on helping communities to promote the oral health of older adults.

June 28th

**Home Care Aide Graduates**

Each year we graduate students from our free home care aide training classes, with graduates going on to work in Private Care and at our Adult Day Health Centers. All of the students pictured here passed with high grades and are ready to face the challenges ahead. Pictured from left to right are: Rosemary Dolan, RN; Elizabeth Hanson; Bryana Ringler; Liam Burke; and, Joanne Sincyr.
June 30th

Telehealth Program Recognized

Community VNA was among the grant recipients recognized at a check presentation event held at White's of Westport on Friday, June 30. Our Telehealth Program received $2,800 for the purchase of peripheral equipment (electronic weight scales, pulse oximeters and blood pressure cuffs), which help our patients avoid being re-hospitalized by measuring key vital signs and taking action when there are indications of an exacerbation of a chronic illness.

August 6th

15th Annual Run/Walk to Remember

What a finish! This year’s 15th Annual 5K Run/Walk to Remember, held in honor of race founder, William Beardsworth, was a testament to his legacy and spirit. The sun was shining and the energy and enthusiasm of attendees was contagious – it was as if Bill was with us, cheering us on! Proceeds from this year’s event benefited our Hospice Care Program. Thanks to the generosity of our event sponsors, participation from runners and walkers, and contributions to our runners’ raffle, the event raised nearly $6,000 – the highest amount ever in a single year! This year’s also saw the greatest number of participants (111) cross the finish line!

July 26th

Brews, Snoeze & Sliders

Brews, Snoeze & Sliders: Anything but a Snoezefest attracted more than 30 friends of Mansfield Adult Day Health Center who were on-hand for an evening of craft beer and sliders, along with a demonstration of the Center’s newest addition – a Vectra Multi-Sensory Distraction Station

Thanks to the generosity of Mansfield Bank Charitable Foundation many of the clients at the Center now have means to express themselves, when they can no longer do so with words, helping them feel safe and relaxed.

Used in Europe since the 1960s, “Snoezelen” therapy was originally designed to help people with learning disabilities. It was a way for them to explore a safe, stimulating environment that provided age-appropriate and enjoyable activity. Since then, the therapy has become widely used to treat other conditions, including: Alzheimer’s disease and other forms of dementia, brain injuries, and chronic pain. Sensory stimulation uses everyday objects to arouse one or more of the five senses (hearing, sight, smell, taste and touch), with the goal of evoking positive feelings.

August 15th

Home Health Care Program Recognized

Community VNA’s Home Health Care program has been recognized as a Superior Performer for scoring in the top 20% in the Strategic Healthcare Programs (SHP) national Home Health Consumer Assessment of Healthcare Providers (HHCAHP) survey benchmark for overall satisfaction as measured from the patient’s point of view.

Additionally, Community VNA’s Hospice Care program has been recognized as a Premier Performer for scoring in the top 5% in the SHP national Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Hospice Survey benchmark for overall satisfaction as measured from the caregiver’s point of view.
September 4th

Golf Fundraiser

The Women’s Golf Association of Highland Country Club celebrated Labor Day with a fundraiser to benefit Community VNA Hospice Care. The tournament, which has been held annually for the past 11 years, took place at Highland Country Club.

“We chose to support Community VNA Hospice Care in recognition of the incredible care and support Hospice has provided to so many of our families and friends over the years,” said Nancy Lee Monroe, tournament co-chair.

Before hitting the course, golfers were able to participate in a Beat the Aspiring Pro Contest and a 50/50 putting contest. These challenges, along with fundraising events held by the Falls AC Golf League, a post event raffle, and silent auction, resulted in raising more than $9,000 for Community VNA Hospice Care.

October 2nd

Public Policy Leadership Conference

Members of Community VNA’s leadership team traveled to Washington, D.C. to attend the Visiting Nurse Association of America’s (VNAA) Public Policy Leadership Conference. While in the nation’s capital, the team spoke with members of Congress and their staff to discuss proposed changes to healthcare.

September 25th

Education Program

Community VNA welcomed nearly 30 health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments to When Grief is Complicated, a Hospice Foundation of America community education Living With Grief® program. Attendees discussed the nature of complicated grief, which is a significant deviation from the typical grieving process, and how it can result in additional complications and dangers.

October 4th

Stress & Anxiety Discussion

It was a full-house when Community VNA opened our doors to host Gratitude, Awareness & Resilience: Practices for Mindful Living in an Age of Anxiety as part of Attleboro’s Big Read program. Kathryn Henderson, Spiritual and Bereavement Care Coordinator, led a discussion exploring techniques to reduce stress and anxiety and create a sense of well-being in worrisome times.
October 14th

Inaugural WALKABOUT Event

Community VNA was among several local non-profit organizations and business to participate in the first-ever WALKABOUT event held at Capron Park Zoo. The event was sponsored by Bristol County Savings Bank and organized to benefit Sturdy Memorial Hospital and the Rotary Club of Attleboro.

Attendees journeyed through the zoo where they were introduced to a variety of health and safety topics in a fun way. Community VNA was pleased to feature information about our Palliative and Hospice Care programs, as well as about our Elder Dental program.

November 3rd

Named top 500 Homecare Elite

Community Visiting Nurse Agency, Inc. was named to the Top 500 of the 2017 HomeCare Elite®, a recognition of the top-performing home health agencies in the United States.

Kathleen M. Trier, Executive Director & CEO, credits a focus on quality and individualized patient care with the agency's ability to achieve recognition as one of the HomeCare Elite Top 500. “We are honored to achieve this recognition,” said Ms. Trier. “The compassion, skill, and dedication our nurses, social workers, therapists, and aides show to our patients each day is commendable. This recognition is particularly meaningful as we work with community partners like you to meet the highest level of patient satisfaction, and the home health care needs of our community.”

November 7th

We Honor Veterans Partner

Community VNA Hospice Care became a national partner of We Honor Veterans, a pioneering campaign developed by National Hospice and Palliative Care Organization in collaboration with the Department of Veterans Affairs.

November 12th

Celebration of Love and Remembrance

Each fall Community VNA invites families and friends to share in a celebration of love and remembrance for our Hospice and Palliative Care patients, community members, relatives and all loved ones who have died. Our interfaith service honors the life and memory of loved ones and features music, candle lighting and readings, followed by a reception with refreshments prepared by Hospice volunteers.

December 3rd

Tree of Life & Rememberance Lighting

A seasonal favorite, Community VNA’s annual Tree of Life & Remembrance Lighting Ceremony is held to remember friends and family and welcome the holiday season. Gifts made add silver stars with the names of loved ones to our holiday memorial tree and help support the compassionate care given by the Hospice and Palliative Care Program of Community VNA.

December 6th

Annual Wreath Stroll

We are grateful for renewed support from our friends at The Village at Willow Crossings who brought back the tradition of their annual Wreath Stroll (after a one year hiatus). Proceeds benefited Neighborhood Brigade and Community VNA. Janet Moreshead, Program Aide at our Mansfield Adult Day Health Center, decorated this wreath, one of four donated by Community VNA offices and programs to the silent auction.
A tribute to the late Barbara Bugeau, and the care provided by her husband Al, her family, and the Norwood ADHC staff

In 2006, Al Bugeau's wife of 55 years, Barbara, was diagnosed with Alzheimer's.

“I discovered that Barbara had memory problems when she could not remember how to drive to the post office less than a mile away. She would also frequently get lost driving short distances over very familiar routes,” he said.

For three years, Al and his family (two daughters, grandchildren, along with nieces and nephews) were Barbara’s caregivers. “Everyone pitched in. We all agreed on a strategy."

Over time, however, Barbara’s disease progressed and it became clear keeping Barbara safe at home while trying to maintain some sort of semblance to everyday life was becoming unmanageable. “We all had our own personal obligations and respective endeavors,” Bugeau said, “we adjusted our lives to take care of Barbara. We needed another option.”

A chance meeting with Mike O’Donnell, Family Service Coordinator at Norwood Adult Day Health Center, led to a conversation about the benefits of adult day health – nursing care, helpful assistance and increased socialization. It was exactly what the family needed, when they needed it.

Barbara began attending Norwood Adult Day Health Center five days a week with transportation to and from their home provided each day where she really flourished.

“Barbara was a school teacher and a quiet soul,” Bugeau recalled, “She didn’t want to go at first, but after a few visits she found a group of friends and activities where she really fit in.

“Norwood Adult Day Health Care gave our family three things: peace of mind, freedom and support,” Bugeau said. “We were secure in the knowledge that Barbara was being cared for by a dedicated, loving, competent and compassionate staff.”

“We had the freedom to continue working and living with some sort of normalcy as a family given the demands of caregiving,” Bugeau noted.

“We help people become more effective and confident as caregivers,” O’Donnell says. “Al and his family were already a cohesive unit. They communicated with one another, they supported one another. The support they gave Barbara at home only added to the care she received at Norwood Adult Day Health.”

Bugeau agrees, “Any caregiver will tell you, caregiving is not only extremely demanding, it can be a nightmare as well. It is a 24 hour a day, 7 days a week job. No one is equipped to deal with the issues involved."

Barbara attended Norwood Adult Day Health for a total of six years until her health declined in 2017 to the point where she lost her ability to communicate, or to feed herself. “Ultimately, she wanted to be at home,” Bugeau remembered.

What is healthy care giving? To Al Bugeau, “healthy care giving is remaining healthy while giving care.”

“If you’re not taking care of yourself, if you’re depressed, you can’t take care of yourself, let alone anyone else,” Bugeau counsels. “You cannot do it alone. You need a wingman.”

In memory of Barbara Bugeau
b. August 28, 1939
d. February 19, 2018

Throughout his family’s experience with Adult Day Health, Al Bugeau developed his own Caregiver’s Vocabulary of Words and Ideas to Live By. “A” is for attitude, which determines how well you cope with the challenges of care giving. “I” is for involvement; you benefit from the involvement and experience of others. “P” is for patience; not only a virtue, but a great source of comfort.
Meet some members of the **Norwood Adult Day Health Center Staff**

See what A Day in the Life of a Adult Health Center Staff Member is like. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam.

**Christine Allen**  
**Activities Director**

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**Diane Queally**  
**RN, Program Nurse**

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**Mike O’Donnell**  
**Family Services Coordinator**

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Free Care Allocation

<table>
<thead>
<tr>
<th>Service</th>
<th>Free Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Home &amp; Hospice Care</td>
<td>$199,659</td>
</tr>
<tr>
<td>2 Telehealth</td>
<td>$167,164</td>
</tr>
<tr>
<td>3 Alzheimer’s Assistance Program</td>
<td>$166,771</td>
</tr>
<tr>
<td>4 Elder Dental Program</td>
<td>$43,973</td>
</tr>
<tr>
<td>5 Community Education Programs</td>
<td>$42,255</td>
</tr>
<tr>
<td>6 Adult Day Health Care</td>
<td>$21,911</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$641,733</strong></td>
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Number of Employees by Division

<table>
<thead>
<tr>
<th>Service</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Harmony ADHC</td>
<td>17</td>
<td>24</td>
</tr>
<tr>
<td>2 Mansfield ADHC</td>
<td>17</td>
<td>26</td>
</tr>
<tr>
<td>3 Norwood ADHC</td>
<td>31</td>
<td>27</td>
</tr>
<tr>
<td>4 Private Care</td>
<td>55</td>
<td>44</td>
</tr>
<tr>
<td>5 VNA &amp; Hospice</td>
<td>135</td>
<td>145</td>
</tr>
<tr>
<td>6 Administration</td>
<td>23</td>
<td>24</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>278</strong></td>
<td><strong>290</strong></td>
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</table>

Giving by Donor Type

<table>
<thead>
<tr>
<th>Donor Type</th>
<th>Gifts</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Corporations &amp; Foundations</td>
<td>$262,611</td>
</tr>
<tr>
<td>2 Individuals</td>
<td>$77,385</td>
</tr>
<tr>
<td>3 Events</td>
<td>$45,806</td>
</tr>
<tr>
<td>4 Bequests</td>
<td>$13,290</td>
</tr>
<tr>
<td>5 Endowed Funds</td>
<td>$8,100</td>
</tr>
</tbody>
</table>
Number of Clients Served

<table>
<thead>
<tr>
<th>Service</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 VNA Home Care</td>
<td>2,527</td>
<td>2,612</td>
</tr>
<tr>
<td>2 VNA Hospice</td>
<td>181</td>
<td>206</td>
</tr>
<tr>
<td>3 Norwood Adult Day Health Center</td>
<td>146</td>
<td>139</td>
</tr>
<tr>
<td>4 Mansfield Adult Day Health Center</td>
<td>129</td>
<td>131</td>
</tr>
<tr>
<td>5 Harmony Adult Day Health Center</td>
<td>91</td>
<td>114</td>
</tr>
<tr>
<td>6 Private Care</td>
<td>238</td>
<td>234</td>
</tr>
</tbody>
</table>

2017 Revenues

<table>
<thead>
<tr>
<th>Patient Service</th>
<th>VNA Home Care</th>
<th>VNA Hospice</th>
<th>HCO - Adult Day Health</th>
<th>HCO - PC / Flu / BOH</th>
<th>Total</th>
<th>% to Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal - Medicare &amp; VA</td>
<td>$7,225,353</td>
<td>$1,693,197</td>
<td>$57,005</td>
<td>-</td>
<td>$9,175,555</td>
<td>59.3%</td>
</tr>
<tr>
<td>State - Medicaid &amp; ASAPS</td>
<td>$142,762</td>
<td>$63,721</td>
<td>$2,995,100</td>
<td>$382,092</td>
<td>$3,583,675</td>
<td>23.1%</td>
</tr>
<tr>
<td>Commercial Insurance</td>
<td>$1,576,484</td>
<td>$85,922</td>
<td>-</td>
<td>-</td>
<td>$1,662,406</td>
<td>10.7%</td>
</tr>
<tr>
<td>Private Pay</td>
<td>$7,920</td>
<td>$634</td>
<td>$373,640</td>
<td>$582,931</td>
<td>$965,125</td>
<td>6.2%</td>
</tr>
<tr>
<td>Municipal</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>$94,391</td>
<td>$94,391</td>
<td>0.6%</td>
</tr>
<tr>
<td>Total</td>
<td>$9,152,519</td>
<td>$1,843,474</td>
<td>$3,425,745</td>
<td>$1,059,414</td>
<td>$15,481,152</td>
<td>6.7%</td>
</tr>
</tbody>
</table>

% to Total

Summary of Financials

Community VNA and its affiliates realized growth in patient service revenues of about 3% for FY2017. Along with this growth, there was a corresponding increase in labor related expenses to provide these services. Through the Board’s stewardship or our resources, Community VNA continued to provide free care and community benefit programs as noted in the previous chart.
Honoring Those Who Gave

This list reflects those who have contributed during our fiscal year – January 1 through December 21, 2017. Any donations made after that time will be noted in our next fiscal year annual report. Every effort was made to ensure the accuracy of this report. For corrections, or for questions or verification of a donor record, please contact the Community Relations and Fund Development Office at 508.222.0118 or 800.220.0110. You also may email Jeffrey LaValley, Community Relations and Fund Development Manager at jlavalley@communityvna.com.

* Indicates Board Member or Board Member Emeritus

**ENDOWMENT FUND:**
Mr. & Mrs. William H. Adair, Jr. *
Mr. Jeffrey T. Bradley *
Mr. & Mrs. Michael S. Dibbert *
Mr. & Mrs. Brian D. Drought *
Mr. & Mrs. Gerard R. Lavoie *
Mr. & Mrs. Michael J. Murphy *
Dr. Frederick E. Woll *
Dr. Mark R. Young *

**HOSPICE ENDOWMENT AND EDUCATION FUND:**
Ms. Susanne McManus

**JAMES J. & KATHRYN F. TRIER ENDOWMENT FOR ALZHEIMER’S PROGRAM:**
Mr. & Mrs. John F. O'Brien
Mr. & Mrs. James M. Trier
Ms. Kathleen M. Trier
Mr. & Mrs. Richard T. Trier
YourCause, LLC Trustee for MasterCard International Inc.

**SKYLIGHT SOCIETY:**
Ms. Sara-Jane Adcock
Mr. & Mrs. Brian D. Drought *
Mrs. Eugenie R. Girycz
Mrs. Anne B. Jencks
Mrs. Sara L. Pheeney *
Mrs. Florence C. Prusak
Ms. Anne Marie Silvia
 & Ms. Kathleen M. Trier

**ELDER DENTAL PROGRAM:**
Anonymous
Bank of Canton
Bristol Elder Services
Community Health Coalition of MetroWest
Dr. Jennifer L. Nelson
Fallon Health
Federal Home Loan Bank of Boston HarborOne Bank
Massachusetts Medical Society & Alliance Charitable Foundation
MDS Foundation Inc.

**ADULT DAY HEALTH CENTER PROGRAM:**
AmazonSmile Foundation
Mr. Nicholas J. DiMille
Mr. Adrian E. Geoffroy

**GIFTS FROM FOUNDATIONS AND TRUSTS:**

1. **Bank of America Charitable Foundation**
2. **Bank of Canton**
3. **Bristol County Savings Charitable Foundation**
4. **Bristol Elder Services**
5. **Community Health Coalition of MetroWest**
6. **Dedham Institution for Savings Foundation**
7. **Dyer-Lake Funeral Home**
8. **F. Thomas & Patricia D. Westcott Foundation**
9. **FM Global Foundation**
10. **Fred M. Roddy Foundation Endowment Fund for Alzheimer’s Disease Assistance Program**
11. **Hennessey Foundation**
12. **Henry W. French Trust Fund**
13. **Hodge Family Trust**
14. **Lloyd G. Balfour Foundation**
15. **Mansfield Bank Charitable Foundation**
16. **Massachusetts Medical Society & Alliance Charitable Foundation**
17. **MDS Foundation Inc.**
18. **Merck Foundation**
19. **R. B. Memorial Trust**
20. **Rockland Trust Charitable Foundation**
21. **Rotary Club of Attleboro**
22. **Royal P. & Stephanie S. Baker Memorial Fund**
23. **United Way of Greater Attleboro/Taunton**
24. **United Way of Greater Attleboro/Taunton**
25. **United Way of Greater Attleboro/Taunton**
26. **United Way of Greater Attleboro/Taunton**
27. **United Way of Greater Attleboro/Taunton**

**GIFTS FROM BUSINESSES AND ORGANIZATIONS:**

1. **Alpha Delta Kappa Sorority-Epsilon**
2. **Chapter of Attleboro**
3. **Alpha Theta Chapter, DKG Society**
4. **Alvin Coffee & Services**
5. **AmazonSmile Foundation**

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<thead>
<tr>
<th>GIFTS FROM INDIVIDUALS:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anonymous</td>
</tr>
<tr>
<td>Ms. Ruth M. Abbott</td>
</tr>
<tr>
<td>Ms. Janice Acquafresca</td>
</tr>
<tr>
<td>Mr. &amp; Mrs. William H. Adair, Jr. *</td>
</tr>
<tr>
<td>Ms. Vanessa H. Adamonis</td>
</tr>
<tr>
<td>Mr. Nathaniel Adams</td>
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<tr>
<td>Ms. Beth E. Agren</td>
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<tr>
<td>Mr. Francesco Aiello</td>
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<tr>
<td>Ms. Mona Albert</td>
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<tr>
<td>Ms. Cheryl A. Albright</td>
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<tr>
<td>Mrs. Katherine A. Allen</td>
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Gifts Become Quality Care

We are grateful for your generosity and belief in the mission of Community VNA. Gifts to Community VNA help us provide high quality and compassionate care, including home health care, hospice care, palliative care, adult day health care, Alzheimer's assistance, as well as community health and wellness programs. Your gift helps us enhance the health, wellness and quality of life for patients and their families in the communities we serve, regardless of a patient's insurance status or ability to pay. Your continued support of our good works, in a way that is personally meaningful for your philanthropic planning, is appreciated. We would be pleased to meet with you to discuss your gift intentions.

Ways to Give

Community VNA is able to receive gifts in a number of ways. Please see below for information on our options and select what's best for you.

One-time Gifts - One-time gifts of cash are available immediately for use by Community VNA and are tax deductible to the fullest extent allowed by law for donors who itemize their federal income taxes.

Recurring Gifts - Monthly (or quarterly) recurring gifts allow you to divide your annual contributions into manageable increments through convenient automatic deductions from your credit or debit card. Recurring donors become members of our 1911 Society.

Gift of Securities - With a gift of securities you may enjoy substantial tax savings by transferring gifts of appreciated securities or mutual funds to Community VNA. Gifts of long-term appreciated assets (securities owned for at least one year and one day) may be particularly beneficial in terms of tax savings. Please consult your tax advisor for potential benefits.

Matching Gifts - Did you know you can double — or even triple — the value of your gift to Community VNA? Many employers will match charitable contributions made by their employees and retirees. Please contact your Human Resources/Personnel Office for information.

Tribute Gifts - Honor a special person with a gift made in honor of a special milestone occasion (birthday, anniversary, etc.), or in memory of a friend or loved one. We will send a special note of your thoughtful gift to honorees’ families or friends.

Legacy Gifts - The simplest and most transformational gifts sometimes come as a surprise to Community VNA, when we receive word that a friend has named the organization as a beneficiary in a will or trust. Consider using the sample bequest language here:

“I hereby bequeath ___ (dollar amount or residual of my estate after other bequests) to Community VNA, a non-profit organization with its principal place of business at 10 Emory Street, Attleboro, MA 02703.”

Any bequests to Community VNA will be considered a charitable contribution from your estate.

How to Give

Online
Using your VISA, MasterCard, Discover, or American Express credit card, you can give securely online at: www.communityvna.com.

By Phone
Many donors reap benefits such as frequent flyer miles by contributing using their credit card. However, feel free to call us by telephone if you're not comfortable entering your information online. Call us, toll-free: 800.220.0110

By Mail
Checks should be made payable to Community VNA, and mailed to:
Community VNA
10 Emory Street
Attleboro, MA 02703

More Info? Contact:
Jeffrey J. LaValley
Community Relations and Fund Development Manager
508.222.0118 ext.1303
jlavalley@communityvna.com
Goodbye... and Thank You

It is with deep gratitude and sadness that we say goodbye to our leader of the last 28 years, Kathleen M. Trier, who retires in July 2018.

“Under her leadership, the VNA and its affiliates have accomplished great things,” said Suzanne Vargas, President of the Board of Directors. “For more than 100 years, Community VNA has provided home care to thousands of residents of Greater Attleboro and its surrounding communities. As the leader of the only community-based, non-profit home care agency in the area, Kathy has been able to not only grow our home care and hospice, but to expand services to include three adult day health centers in Norwood, Mansfield, and Taunton, a telemonitoring program, and a palliative care program. Kathy is leaving us with an operationally sound, financially strong organization, well-positioned to meet the health care challenges of the coming years.”

Kathy joined Community VNA as its CEO in 1990. Under her leadership, Community VNA has received numerous accolades, most recently recognized as being in the Top 5% of agencies nationwide by HomeCare Elite and as a Premier Performer (top 5%) in Hospice Caregiver Satisfaction by Strategic Healthcare Programs (SHP).

“Leading Community VNA has been an immensely satisfying experience for me,” Trier said. “Home-based care has evolved over the past 30 years in ways that no one could foresee. I have been honored to take on these challenges with an extremely dedicated group of colleagues who care deeply about our agency, our patients, and our communities. My work at Community VNA and with our community partners has provided me with the most interesting and rewarding experiences of my career.”

Trier has been a leader in the greater Attleboro community and the local and regional home-based care movement, serving as the past Chair of the Boards of Directors of the Attleboro Chamber of Commerce, the Visiting Nurse Associations of New England (VNANE), Bristol Elder Services, and the Home Care Alliance of Massachusetts. She is also an active board member of the Rotary Club of Attleboro and the Sturdy Memorial Hospital Foundation. She also serves on the finance committee of the Visiting Nurse Associations of America (VNAA).

We wish Kathy well in her new adventures.

Don’t cry because it is over smile because it happened.

Dr. Seuss
Our Mission

Community VNA and its affiliates provide services and resources that enhance the community’s capacity to achieve optimal health, wellness and quality of life.

Community VNA:

Skilled nursing, rehabilitative therapy and aide services that help patients manage chronic disease, and recover from surgery or illness. Certified by Medicare and Medicaid.

Hospice & Palliative Care:

Hospice and palliative care are specialized programs that provide advanced care for individuals and their families who are facing any type of serious, life-limiting illness.

Adult Day Health Centers:

Support is offered during the day for frail elders and disabled adults at our Massachusetts based Health Centers located in Mansfield, Norwood, and Taunton.

Private Care:

Private care, or help at home, is the extra assistance you prefer to help you or your loved ones live more safely and comfortably at home, thanks to our wide range of personal care and in-home services.